

# CI Leader Training 3.0

Session number	1	2	3	4	5	6	7	8	9	
CI Leader Training Foundational Training	Intro to CI Leadership	Lencioni	WOW 1 Waste ID	WOW 2 Prob ID and Prob Solving	WOW 3 Mistake Proofing	WOW 4 Workplace Org	Standard Work	Leader standard work	DRR	Create own DRR Board
Concepts to include that support and shore up foundational training	<p>Intro to CI</p> <p>Why should we care?</p> <p>System Thinking: Alignment with SnoCo goals, how do we align? Helping front line to see how they contribute to the overall success</p> <p>Leader Lean behaviors vs. fat behaviors</p> <p>Stewardship, service to public</p>	<p>5 Dysfx Training</p>	<p>Leader's role in waste identification</p> <p>Assumptions and Inference</p> <p>CI in Gov</p>	<p>Different ways to solve problems (?)</p> <p>Leader Development Model</p> <p>Respect for people</p> <p>Why Good Leaders make you safe- Simon Sinek Ted Talk 11:46</p>	<p>Learning through failure</p> <p>Metrics (high level)</p> <p>Pareto</p> <p>Using Pareto</p>	<p>Visual Management</p>	<p>A leaders' role in in supporting SW</p> <p>Skills mapping</p> <p>Change management for leaders</p>	<p>Leader Rounding</p> <p>Process Maps</p>	<p>Leader's role in DRR</p> <p>Physical Board or virtual board?</p> <p>Lencioni Accountability</p> <p>Lencioni Paying attention to results</p> <p>Aligning with County Goals</p>	<p>DRR Report to team</p>

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Activities	<p>What is getting in the way of you being able to do your job as a leader?</p> <p>Marshmallow exercise- Ted talk</p> <p>When we don't see systems discussion</p>	<p>Thomas-Kilman Conflict Mode Instrument</p> <p>Review of Team Assessment</p>	<p>Seeing with new eyes- elephant</p> <p>What is the role of the leader in supporting their staff?</p> <p>Steps of Inference</p>	<p>Square Wheel Exercise</p> <p>Discussion post Ted Talk</p>	<p>Seeing with new eyes- panda</p> <p>Create a Pareto chart exercise</p>	<p>numbers exercise</p> <p>Types of visual controls matching game</p>	<p>Petunia Pig</p> <p>Adkar Assessment</p>	<p>Do this Don't do that</p> <p>What needs to be on your LSW?</p> <p>Create a process map</p>	<p>Create your own DRR board</p> <p>Present your own board</p>
Pre-Work	<p>9 Deadly Mistakes</p>	<p>5 Dysfx assessment Pre-work</p> <p>Watch 5 Dysfx Video</p>	<p>10 Lessons for leading gov. transformation</p>	<p>Into all problem-solving a little dissent must fall</p>	<p>Embrace Mistakes to Build a Learning Culture</p>	<p>5 Benefits of Visual Mgmt</p>	<p>The Definitive Guide to the Leadership Behaviors that Create a Culture of CI</p>	<p>Calling out the elephant in the room</p> <p>But my plate is already full</p>	<p>Bring in draft Leader SW Document to share</p> <p>What are your metrics you are tracking?</p>
Forms		<p>assessments send out as prework</p>	<p>Steps of Inference</p>	<p>CI Form</p>	<p>Pareto Exercise</p>	<p>Types of visual Controls</p> <p>Numbers Exercise</p>	<p>Petunia Pig</p> <p>Adkar Assessment</p>	<p>Flow mapping manual</p> <p>LSW Template and huddle agenda</p>	

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## CI LEADER PROGRAM

Session 1: Introduction to Continuous Improvement Leaders Program

Session 2: Five Dysfunctions of a Team; Team Assessment and Conflict Mode Assessment

Session 3: Identifying Waste, Assumptions and Inferences, & Lean in Government

Session 4: Problem Identification and Problem Solving, Leader Development Model

Session 5: Mistake Proofing, Learning from Failure, and Using Metrics

Session 6: Workplace Organization and Visual Management

Session 7: Standard Work and Change Management

Session 8: Leader Standard Work, Process Flow Mapping

Session 9: Daily Readiness Review, Lencioni's Accountability & Attn to Results, KPI Creation

